



City Administrator Report – March 2023

1. Warranty Program for Citizen Utility Infrastructure
2. TCEQ Elkins Dam Inspection – Regularly conducted every five years. Rescheduled from 2020 due to COVID-19.
3. If necessary, other items that arise before the meeting.



HomeServe®

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Water Infrastructure Solutions for Municipalities/MUD's and their Residents In Texas



February / 2023

Strategic Partnerships with Key National and Local Associations

NLC Service Line Warranty Program

by



“The National League of Cities is proud to partner with this highly reputable and reliable program. Their exemplary record of customer service and transparency is what has driven the success of this partnership over the years.”



Clarence Anthony
Executive Director
National League of Cities



“We provide peace of mind for homeowners through partnerships with utilities and municipalities.”

Solutions for Cities, & Utility Districts and their Homeowners



- Partnered with the NLC
- More than 1100 municipal and utility partnerships
- Currently serving over 4.8 million customers
- Saved customers over \$1.1 billion in repair costs over the past 3 years, **over \$60m for Texas homeowners alone.**
- Consistent customer satisfaction rating of 4.8 out of 5 stars
- 9 of every 10 customers surveyed have recommended the program to friends, family and neighbors

Current Texas Partners

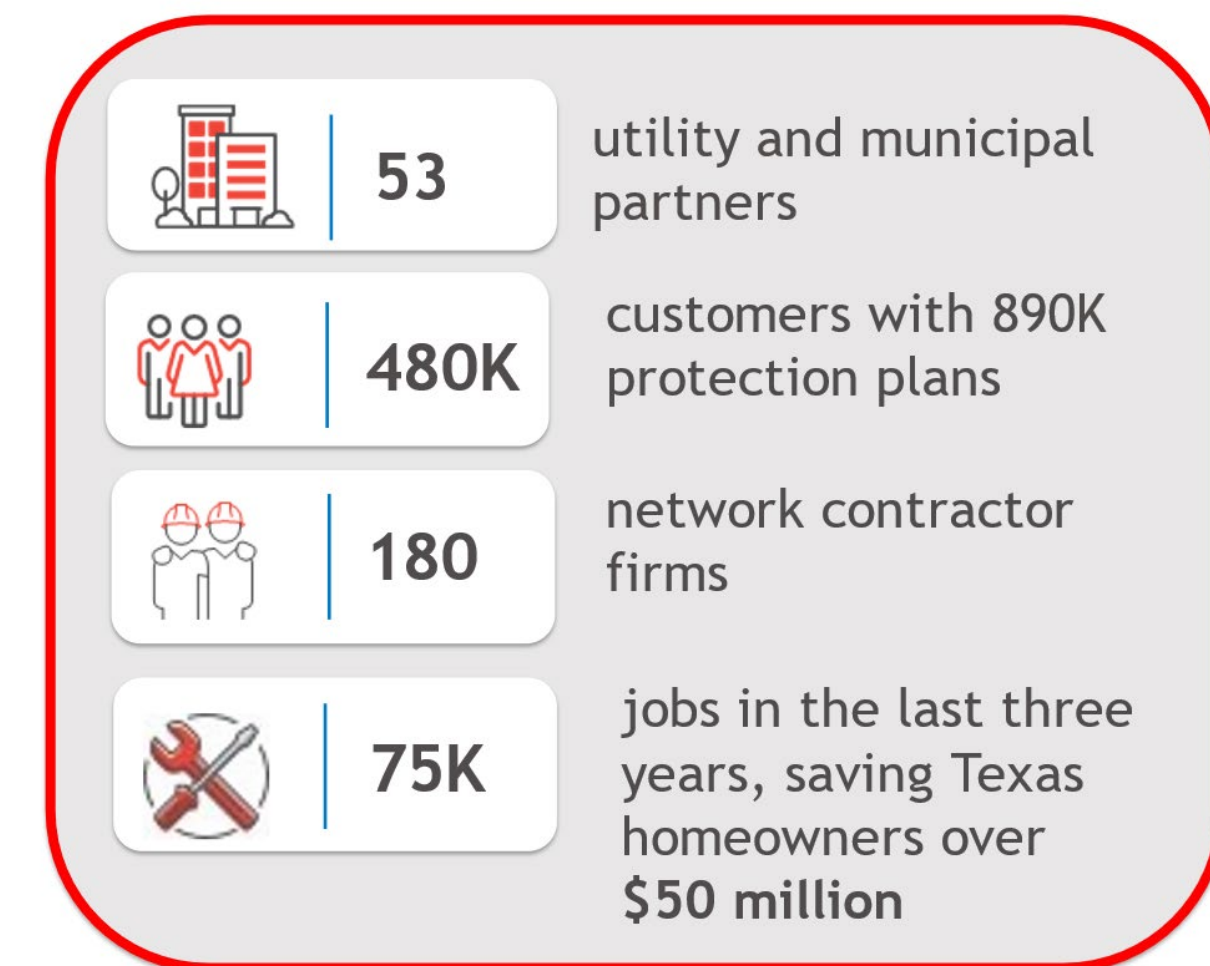
Anna
 Anthony
 Arlington
 Bryan
 Crandall
 Commerce
 Corinth
 Corrigan
 Dayton
 Decatur
 Denison
 Denver City
 Diboll

El Paso Water
 Forest Hill
 Forney
 Hondo
 Houston
 Hurst
 Hutchins
 Kaufman
 Kennedale
 Killeen
 Kyle
 La Marque
 Lancaster

Lewisville
 Marshall
 Mercedes
 Midland
 Navasota
 Odessa
 Penitas
 Pilot Point
 Poteet
 Princeton
 Roanoke
 Rockport

Rowlett
 San Angelo
 San Juan
 Sweetwater
 Temple
 Texarkana
 Uvalde

Waco
 Waxahachie
 Wilmer
 Denton County
 Fresh Water
 Supply District 1



Aging Infrastructure: A Problem for Municipalities/MUD's and Homeowners



- In Texas, infrastructure upgrades over the next 20 years are estimated at \$16.9 billion for drinking water and \$6.95 billion for wastewater
- Lateral lines are subjected to the same elements as public lines
- Failed lines waste thousands of gallons of water and present an environmental hazard
- Common homeowner misconceptions:
 - the Municipality/MUD is responsible for maintenance of the water and sewer lines on their property
 - repairs are covered by their homeowner's policy

Solution for Utilities/Municipalities and Residents

- Only service line program Endorsed by the National League of Cities
- Offers optional low-cost protection against potentially expensive water and sewer line repairs
- Educates residents about their responsibility for these lines
- Turnkey program for the Municipalities we handle the marketing, billing, claims, customer service
- Enhances the local economy through use of local-area contractors
- No cost to the utility/municipality to participate, revenue share available

**NLC Service Line
Warranty Program**

by

 **HomeServe**



Service Line Repairs

NLC Service Line Warranty Program

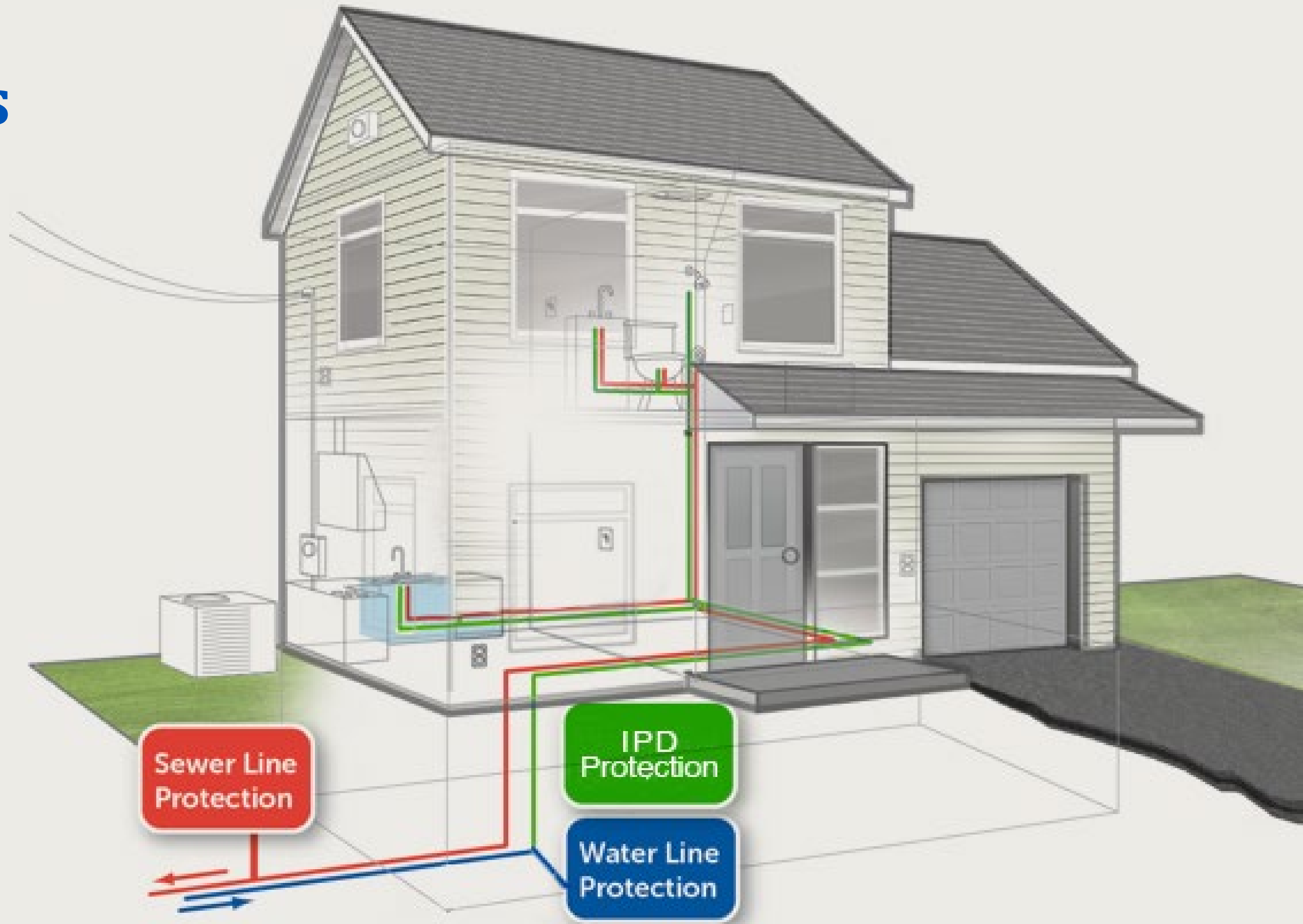
by



Endorsed by



CITIES STRONG TOGETHER



External Water Line and External Sewer Line Coverage



SEWER/SEPTIC
LATERAL COVERAGE



WATER/WELL LINE
COVERAGE

Homeowner repair protection for leaking, clogged or broken water/well and sewer/septic lines from the point of utility connection to the home exterior

Coverage Includes:

- Educating homeowners about their service line responsibilities
- Up to \$8,500 coverage per repair incident
- Includes coverage for thawing of frozen external water lines
- No annual or lifetime limits, deductibles, service fees, forms, or paperwork
- 24/7/365 availability
- Repairs made only by licensed, local contractors
- Affordable rates and multiple payment methods
- Backflow preventor devices installed on older lines.
- \$5.25 & 7.25 per month

In-home Plumbing Coverage



IN-HOME PLUMBING AND DRAINAGE COVERAGE

Homeowner repair protection for in-home water supply lines and in-home sewer lines and all drain lines connected to the main sewer stack that are broken or leaking inside the home after the point of entry

Coverage Includes:

- Up to \$3,000 coverage per repair incident.
- Repair of clogged toilets
- Includes coverage for broken or leaking water, sewer, or drain lines under the slab or basement floor
- No annual or lifetime limits, deductibles, service fees, forms, or paperwork
- 24/7/365 availability
- Repairs made only by licensed, local contractors
- Affordable rates and multiple payment methods
- \$9.95 per month

Homeowner Education

- No Public Funds are used in marketing, distribution, or administration of the program.
- Only market by direct mail, no telemarketing
- Would never mail without your review and approval of marketing material before each and every campaign
- Always voluntary for the homeowner

Consumers can enroll one of three ways:

- Calling into our toll free number that is provided on the mailing;
- Returning the bottom of the letter to us in the self addressed stamped envelope provided
- Visiting our consumer website www.slwofa.com at any time




Leak Adjustment Protection

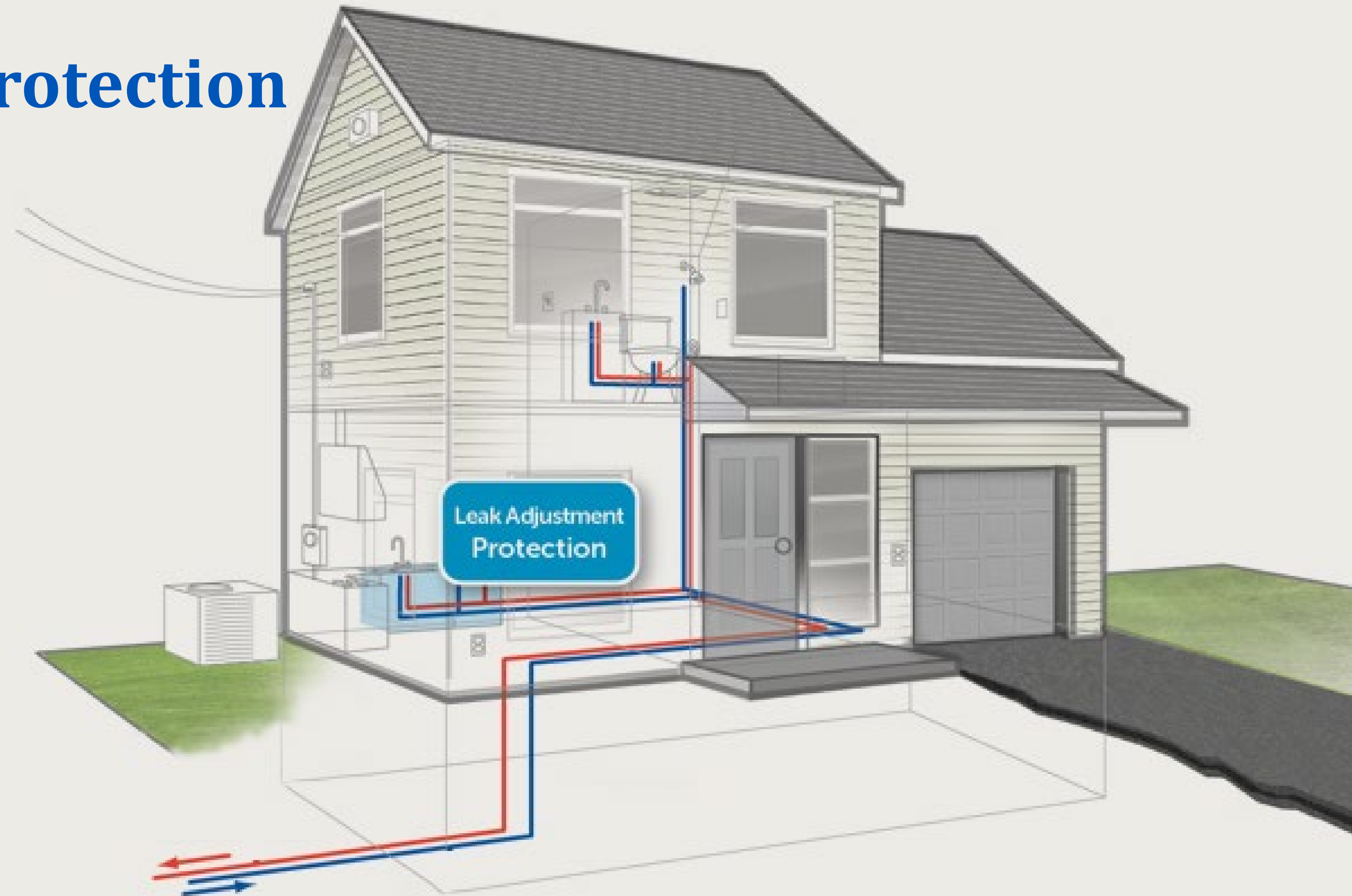


SERVLINE
by HomeServe®

Affiliate partner of



**NATIONAL
RURAL WATER
ASSOCIATION**



ServLine Leak Adjustment Protection

- Customizable to meet community's needs
- NO COST for the utility/city to participate
- Recapture lost revenue and bad debt
- Reduce staff workload
- No service fees or deductibles
- Improved customer relations

96%

*Customer participation rate
amongst utility/municipal
partners*

Leak Adjustment Protection



Leak Adjustment Program

- The Utility chooses limit of coverage for all customers:
 - **\$500, \$1,000, or \$2,500**
- Covers 1 leak every 12 months up to the limit of coverage
- Qualifier: 2 times average bill (past 12 months)
- Require homeowner to repair leak before making adjustment
- No deductibles, hidden fees or service charges
- HomeServe has paid 100% of Utility claims that meet leak adjustment criteria.



Leak Adjustment Protection



Typical Call Flow/Customer Journey





FOR MORE INFORMATION CONTACT:

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Visit www.NLC.org/serviceline or www.servline.com



Public Works Report

1. TCEQ Dam Inspection took place Wednesday, March 15, 2023
2. Park Playground Equipment to be installed Monday, March 20, 2023
3. Phase II of Roosevelt Dr to Begin Monday, June 5, 2023
4. AT&T Sub Contractor Bored Through Water Main Near 3023 Park Dr on Monday, March 6th
5. Work Done by Public Works Staff
 - a. Cleared Pea Gravel & Installed French Drains in Playground in Park
 - b. Put New Soccer Goal Together & Installed at Park
 - c. Help Contractors With Power Outage at Pump Station From Storms on Thursday, March 2nd, and With Water Main Break On Park Dr
6. If necessary, other items that arise before the meeting.

**City Council
Staff Agenda Report**

Agenda Item: 8a.

Agenda Subject: Approval of Ordinance No. 2023-05 canceling the May 6, 2023 general election and declaring unopposed candidates elected.

<p>Meeting Date:</p> <p>March 20, 2023</p>	<p>Financial Considerations:</p> <p>Budgeted:</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A</p>	<p>Strategic Vision Pillar:</p> <p><input type="checkbox"/> Financial Stability</p> <p><input type="checkbox"/> Appearance of City</p> <p><input checked="" type="checkbox"/> Operations Excellence</p> <p><input type="checkbox"/> Infrastructure Improvements/Upgrade</p> <p><input type="checkbox"/> Building Positive Image</p> <p><input type="checkbox"/> Economic Development</p> <p><input type="checkbox"/> Educational Excellence</p>
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Background Information: On February 16, 2023, the City Council ordered a General Election to be held on May 6, 2023 for the purpose of electing Alderman Place 3, Alderman Place 4, and Alderman Place 5. The filing period for those wishing to be placed on the ballot began January 18, 2023 and ended February 17, 2023 at 5:00 p.m.

Pursuant to Sections 2.052 and 2.053 of the Election Code, the authority responsible for having the ballot prepared (city secretary) shall certify in writing that candidates are unopposed for the election and deliver said certification to the governing body as soon as possible after the filing deadline. Furthermore, upon receipt of certification, the governing body must then declare each unopposed candidate elected to their respective office. The unopposed candidates will not take their seats until the election is canvassed in May 2023.

Recommended Action/Motion: Approve Ordinance No. 2023-05 canceling the May 6, 2023 general election and declaring unopposed candidates elected.

Attachments: Ordinance No. 2023-05
 Certification of Unopposed Candidates
 Order of Cancellation

ORDINANCE NO. 2023-05

AN ORDINANCE OF THE CITY OF DALWORTHINGTON GARDENS, TEXAS, CANCELING THE MAY 6, 2023 GENERAL ELECTION FOR THE OFFICES OF ALDERMAN PLACE 3, ALDERMAN PLACE 4, AND ALDERMAN PLACE 5; AND DECLARING UNOPPOSED CANDIDATES ELECTED

WHEREAS, the City of Dalworthington Gardens, Texas (“City”) is a Type A General Law Municipality located in Tarrant County, created in accordance with the provisions of Chapter 6 of the Local Government Code and operating pursuant to the enabling legislation of the State of Texas; and

WHEREAS, the general election to be held on May 6, 2023 for the purpose of electing members to the offices of Alderman Place 3, Alderman Place 4, And Alderman Place 5 was called at the February 16, 2023 Council Meeting; and

WHEREAS, the deadlines have passed to file for a place on the ballot and for declaration of write-in candidacy; and

WHEREAS, candidates for offices of Alderman Place 3, Alderman Place 4, And Alderman Place 5 are unopposed; and

WHEREAS, in accordance with the Election Code, Subchapter C, the City Council is authorized to declare the unopposed candidates elected to office and cancel the election.

NOW, THEREFORE, BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF DALWORTHINGTON GARDENS:

Section 1. The candidates listed in the attached Certification of Unopposed Candidates, attached hereto as Exhibit “A”, are unopposed and shall be issued certificates of election following the time the election would have been canvassed.

Section 2. The May 6, 2023 general election is canceled, and the city secretary is directed to post the Order of Cancellation, attached hereto as Exhibit “B”, on Election Day at each polling place that would have been used in the election.

PRESENTED AND PASSED on this 20th day of March, 2023.

CITY OF DALWORTHINGTON GARDENS

Laurie Bianco, Mayor

ATTEST:

Lola Hazel, City Administrator/City Secretary

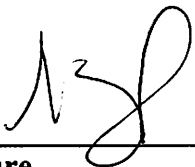
**CERTIFICATION OF UNOPPOSED CANDIDATES FOR
OTHER POLITICAL SUBDIVISIONS (NOT COUNTY)**

To: Presiding Officer of Governing Body

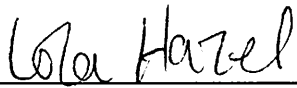
As the authority responsible for having the official ballot prepared, I hereby certify that the following candidates are unopposed for election to office for the election scheduled to be held on May 6, 2023

List offices and names of candidates:

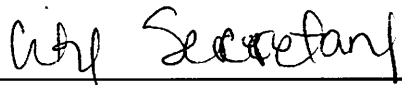
Office(s)	Candidate(s)
Alderman Place 3	Cathy Stein
Alderman Place 4	Ed Motley
Alderman Place 5	Mark McGuire



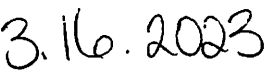
Signature



Printed name



Title



Date of signing



(Seal)

ORDER OF GENERAL ELECTION CANCELLATION
EJEMPLO DE ORDEN DE CANCELACIÓN DE ELECCIONES GENERALES
LỆNH HỦY BỎ CUỘC TỔNG TUYỂN CỬ

The City of Dalworthington Gardens hereby cancels the general election scheduled to be held on May 6, 2023 in accordance with Section 2.053(a) of the Texas Election Code. The following candidates have been certified as unopposed and are hereby elected as follows:

El City of Dalworthington Gardens por la presente cancela la elección que, de lo contrario, se hubiera celebrado el 6 de Mayo, 2023 de conformidad, con la Sección 2.053(a) del Código de Elecciones de Texas. Los siguientes candidatos han sido certificados como candidatos únicos y por la presente quedan elegidos como se haya indicado a continuación:

Thành Phố Dalworthington Gardens theo đây hủy bỏ cuộc tổng tuyển cử dự kiến diễn ra ngày 6 tháng Năm, 2023 chiếu theo quy định của Mục 2.053(a), Bộ Luật Bầu Cử Texas. Các ứng cử viên sau đây được xác nhận là không có đối thủ tranh cử và theo đây được đắc cử như sau:

Candidate/ Candidato/ Ứng Viên

Cathy Stein **Alderman Place 3/ Concejal Posición 3/**
Ủy Viên Hội Đồng Thành Phố Vị Trí 3

Ed Motley **Alderman Place 4/ Concejal Posición 4/**
Ủy Viên Hội Đồng Thành Phố Vị Trí 4

Mark McGuire **Alderman Place 5/ Concejal Posición 5/**
Ủy Viên Hội Đồng Thành Phố Vị Trí 5

A copy of this order will be posted on Election Day at each polling place that would have been used in the election.

El Día de las Elecciones se exhibirá una copia de esta orden en todas las mesas electorales que se hubieran utilizado en la elección.

Các ứng cử viên, được tuyên bố là “đã được bầu” tại cuộc họp thông báo hủy bỏ bầu cử, phải đợi đến sau ngày bầu cử chính thức và không sớm hơn thời gian tiếp xúc cử tri theo quy định để tuyên thệ và nhận nhiệm vụ. Các bản sao của thông báo này cần phải và sẽ được đăng vào Ngày Bầu cử tại mỗi địa điểm bỏ phiếu đã được sử dụng nếu cuộc bầu cử không bị hủy bỏ.

Laurie Bianco

Mayor/ Alcaldesa/ Thị Trưởng

Lola Hazel

Secretary

Date of adoption: March 20, 2023